

Claremont Improvement District Company NPC	CLAREMONT IMPROVEMENT DISTRICT COMPANY NPC IMPLEMENTATION PLAN 1st July 2019 to 30th June 2020
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PROGRAM 3 – CIDC CLEANSING INITIATIVES

ACTION STEPS	RESPONSIBLE	FREQUENCY per year	PERFORMANCE INDICATOR	COMMENTS	MID – YEAR PERFORMANCE SCORE CARD AS AT 31 JANUARY 2019
1. Develop a cleansing strategy document with clear deliverables and defined performance indicators to guide cleansing and delivery from the appointed service provider	CIDC Manager / Cleansing Service Provider	Annually	Cleansing strategy document with clear deliverables and defined performance indicators to guide cleansing and delivery. Revise as often as required but at least annually	This is done comprehensively at the term renewal and then modified continuously	
2. Appointment of Service Provider	CIDC Manager / CIDC Board	1	Appointment of appropriately qualified service providers Competitive process	Service provider appointed after due diligence on a 3 year contract as of June 2016.	
3. Monitor and evaluate the cleansing strategy and performance of all service delivery on a monthly basis	CIDC Manager / Cleansing Service Provider	Monthly	Modify Cleansing Strategy to guide cleansing and delivery		
4. Co-ordinate the provision of additional litter bins and emptying of litter bins service providers and the relevant City of Cape Town departments	CIDC Manager / Solid Waste Department	Quarterly	Status reports to Local Authority regarding progress of identified shortcomings	The aim is to meet quarterly with Regional Manager. Often only able to meet at their availability and on a monthly basis with local area management	

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5. Cleaning each of the streets	CIDC Manager / Cleansing Service Provider	Daily	Provide clean streets and sidewalks in the CIDC Boundary at least once a day		
6. Identifying Health and Safety issues within the area and reporting to CCT	CIDC Manager	Ongoing	Monthly evaluations and inspections Provide an improved healthy urban environment in the CIDC Report findings to CIDC board		
7. Monitor and combat illegal dumping	CIDC Manager / Cleansing Service Provider / Law Enforcement Officers	Ongoing	Removal of illegal dumping as required and applying applicable penalties through Law Enforcement against transgressors		
8. Promoting waste minimization through education and awareness on waste and water pollution	CIDC Manager / Cleansing Service Provider	Ongoing	Report findings to CIDC Board Publicize on Website		
9. Encourage property owners to act responsibly in terms of waste management and encourage recycling initiatives	CID Manager	Ongoing	Support owner driven responsible waste management initiatives		
10. Co-ordinate with local NGO's to assist in cleaning programs where applicable				Refer to program 5	